

MerleFest ADA Guest Information

Parking

For persons with appropriate state/federal issued handicap parking credentials, special parking is available at parking lot H, which is located at 127 Executive Drive, Wilkesboro, N.C. This is a flat, paved parking lot with easy access to U.S. Highway 421/Brushy Mountain Road exit and is approximately two miles from the main entrance to the festival. There is no cost to park in this lot. ADA-equipped shuttles will transport guests to and from this lot to the main festival entrance throughout the festival.

Transportation / Onsite Equipment

Transportation is provided from Lot H to the main festival entrance continuously by an ADA-accessible shuttle. This service is provided at no cost. Due to insurance and liability constraints, transportation is not provided by MerleFest on festival grounds. Guests requiring ADA assistance equipment must bring their own equipment as the festival does not provide or rent wheelchairs, motorized scooters, or any ADA equipment. Only ADA approved equipment is allowed. All stages are accessible by wheelchair; however, the festival grounds contain steep hills and challenging terrain and may not be easily navigated. Seating: An ADA-specific seating area is provided on the Watson Stage field to accommodate wheelchair attendees and one guest on a first come, first served basis. Guests of ADA fans must provide their own chair or blanket to sit on. Wheelchairs can be accommodated at all stages on a first come, first served basis.

Restrooms

ADA-accessible restroom facilities are available in all open buildings on the festival grounds. In addition, there are ADA-accessible Porta-johns located at various locations across the festival grounds and at the ADA parking lot H.

Service Animals

As a general rule, animals are not allowed at MerleFest. The only exceptions are certified service animals. Certification paperwork must be presented at the front gate for entry. All service animals must be on a leash and must wear an approved service animal vest that identifies them as a service animal. Service animals must stay with the owner at all times. MerleFest will not be responsible for any damage or injury caused by service animals.